

Web shop Manual

Our web shop had been developed specifically for the industry. It is designed around the needs of the florist and is simple to use.

www.flowervisionweb.com

Select Nottingham

Select Web shop (Lower right hand corner of the home page screen)

LOGIN

User Name (Customer Number): _____

Password: _____

Select stock to buy from

Menu Categories:

Flowers Nottingham
Plants Nottingham
Sundries Nottingham

Flowers direct Holland
Plants direct Holland
Sundries direct Holland

Example:

Click: **Flowers Nottingham**

Select from the drop down menu on the left hand side of the screen, the product group you would like to view e.g. **Roses**.

Click on the rose you would like to buy and put the amount you would like in the box. For example **if you require 20st** and the minimum amount you are required to buy is 20 then **put 1 in the box**.

(Content: this is the minimum amount you are required to buy and is shown in a box at the bottom)

Click: **Continue Shopping**

A grey pop up box appears on the screen with the prompt:

Reserved for you 20 x Rose variety

Click: **ok**

You have bought this and it is now in your Shopping Cart.

If you decide that you do not want this or you would like to increase the amount.

Click on: **Shopping Cart** (top right hand side of the screen).

Click on the product you would like to change, the amount is highlighted.

Put in 0 here, or the new total amount that you require.

Click: **Continue Shopping**.

A grey pop up box appears on the screen with the prompt:

'Your Reservation has been cancelled' or 'Reserved for you ...'

Click: **ok**

NB: Always check the shopping Cart before logging off to make sure that the correct amounts have been bought. Also double check the Total Amount on the left hand side of the Shopping Cart as this can highlight if you have over or under bought.

When you log out of the Web shop a confirmation of your order is emailed to you. If you make any changes to an order, you will be sent an email confirmation of the whole order. This does not mean that you have ordered it twice.

Further useful information

Sundries Nottingham is always accessible.

Flowers and Plants Nottingham stock is accessible between 3pm and 12pm daily for collection or delivery the following morning

Direct Holland stock is live and available up until 11am Monday-Sunday for delivery or collection the following morning.

The stock then closes and re-opens again at 3pm (for delivery or collection one day later)

Check quantities carefully with Direct Holland stock, as often you are required to buy a larger amount. Also, once you click to buy a product, you can't change your mind!